

Greg Vass
Executive Producer
SolidLine Media
209 West Jackson Boulevard
Suite 804
Chicago, IL 60606

Dear Greg and SolidLine Creative Team:

I feel the need to write and let you know just how pleased all of us here at DHL Global Forwarding are with the work that SolidLine has done for us on this most recent and large scale project developing and producing our new series product sales videos for our heavy weight freight services. The productions, including our Ocean, Domestic, NAFTA, Government & Defense, Air, and Customs Brokerage products, are simply fantastic.


Since we'd worked with SolidLine before this project, we had an idea of what we were in for, but to form, you have far outdone yourselves. These videos have been in circulation with our sales and marketing departments for the past few months, and aside from being complimented by our staff as being fantastic sales tools, we've gotten endless praise from our customers as well!

Each of your staff worked with us, carefully listened to our needs and concerns, and went the extra mile to give us exactly what we asked for.

To provide a little perspective...it has been 16 months from our first meeting about this series of videos up until the writing of this letter. Together we have travelled thousands of miles to dozens of locations in 3 different countries and each video is coming together perfectly. Now THAT is impressive!

Thank you so much for your effort, dedication and your hard work. I look forward to continuing our work in the future.

Sincerely

A handwritten signature in cursive script that reads 'Rachel Diakides'.

Rachel Diakides
Director, Marketing and e-Solutions